

Homeowner STEP System Responsibilities and Best Practices

Tank Lids

- Know the location of your 3 lids
- Keep lids visible and accessible
- Ensure lids are intact, not cracked and fasteners in place
 - Rainwater infiltration through lids increases required treatment volume subsequently increasing our operational costs
- Replace cracked lids or missing fasteners when discovered

Tanks

- Do not flush hygiene products
- Clean filter annually or as needed
- Pump tanks about every 5 years

Controller/Alarm Box

- Know the location of your controller/alarm box and electrical shut-off switch
- Keep the box accessible, closed, and intact

STEP System Shut-off Valve

- Know the location of your shut-off valve box
- Keep the shut-off box lid uncovered and accessible
- Open the valve box lid annually to be sure the valve has not been buried by animal activity

Vegetation and Trees

- Keep vegetation and bark off your lids so they are accessible
- Cut or remove tree roots that can damage your system

STEP Equipment Located On Your Property

- Know the location of the community equipment
- Report any observed equipment issues or damage to a STEP Board member
- Keep the green cast iron “SEWER” valve lids, or any stand-pipe lids (these look like 24” wide septic tank lids) accessible and uncovered by bark or vegetation